

Benefits advice

Check if you're eligible for benefits.



We've helped our residents claim over **£11 million** in additional benefits in the past year through our benefits maximisation service.

Request benefits advice or get help with Universal Credit claims today at liverpool.gov.uk/bms

or check if you qualify online at gov.uk/benefits-calculators

You can also call freephone **0800 028 3697** or visit any One Stop Shop. You can also speak to your landlord if you're a social housing tenant.

2 child limit



New rules for **Child Tax Credit, Housing Benefit and Universal Credit** mean that families with 2 or more children won't get extra benefit for children born on or after 6 April 2017 unless special circumstances apply.

For advice call **0800 028 3697** or visit

liverpool.gov.uk/bms

Get help with rent or Council Tax

If you're unemployed or on a low income you may be eligible to receive Housing Benefit or Council Tax Support. If you already receive this and are still left with a shortfall, you could get extra help through a discretionary housing payment. Visit

liverpool.gov.uk/housingbenefits

or call free phone **0800 028 3697**

You may also qualify for a Council Tax discount or exemption - find out at

liverpool.gov.uk/counciltax

or call free phone **0800 028 3686**



Apply for free school meals

Not sure you qualify?

Apply today at liverpool.gov.uk/freeschoolmeals

or call free phone **0800 028 3697**

and your family could save over **£400** per year and your child's school can receive up to **£1,900** additional funding for every eligible child.

Debt and money advice

Worried about debt?

Your local Citizens Advice can help you deal with debt. You can book appointments with the city centre money advice team or at your local office by phoning **0300 330 1196**.

Visit citizensadvice.liverpool.org.uk to find your local office, or Whatsapp us on **07468 533 492**

You're not alone – don't delay, get help today. For details of other organisations go to liverpool.gov.uk/debt

Can't pay your Council Tax?

Call us today on **0800 028 3686** if you're having problems paying your Council Tax, have Council Tax arrears, are struggling to pay back overpaid Housing Benefit or owe other debts to the council.

**citizens
advice**

Liverpool Early Help Guide

Information for families in need of childcare and support.

Visit ehd.liverpool.gov.uk

Help to find training or work?

Visit liverpoolinwork.co.uk

Or call **0151 233 1933**



Need to get online?

If you don't have a computer you can get free support and get online at a number of locations across the city. Call **0800 028 3697**

Struggling to feed your family?



If you are struggling to feed your family your local foodbank can provide emergency food and support in a crisis.

For more information and details of your nearest foodbank visit **liverpool.gov.uk/foodbanks**

Struggling to make ends meet?



If you need money to buy food, sanitary products, essential items for children, essential clothing or cover fuel costs.

If you need white goods, furniture or help to set up home after suffering an emergency or crisis.

Call our Mayoral Hardship Fund and Liverpool Citizens Support Scheme on freephone

0800 456 1523

Lines open Monday to Friday 8am-8pm.

Don't miss out on tax credits?

Millions of pounds go unclaimed every year by people who are entitled. Don't be one of them.

Check if you qualify today at **gov.uk/qualify-tax-credits**

Or call
0345 300 3900

Homeless or in rent arrears?

Housing Options provides help and advice if you are homeless or threatened with homelessness.

Call us on freephone

0800 731 6844

Visit us at any of our One Stop Shops.
liverpool.gov.uk/onestopshops

or call **0151 233 3000**

Rough sleeping

We have provision in place to keep people off the streets 24/7 and services to help them turn their lives around.

Call
0300 123 2041

Visit
liverpool.gov.uk/alwaysroominside



Domestic abuse

Don't suffer in silence

If this is happening to you or someone you know call **Women's Aid 24 hour helpline**

0808 2000 247

Men's Advice line
0808 801 0327



cover

Do you want help with your fuel and energy bills?

Our Healthy Homes team can provide free help and advice if you're struggling to pay your fuel bills, and energy saving hints and tips to help keep you warm and your bills low.

They may also be able to help with replacement boilers and windows.

Call us on freephone
0800 0121 754

back

**Help and advice
if you're
struggling to
make ends
meet**

**Please keep
in a safe
place**

come²gether
for a fairer future

Find out more

For more information about housing benefit,
council tax support and help in a crisis visit
liverpool.gov.uk/benefits



**Liverpool
City Council**